

Moving towards a new normal: How to influence our sector to embrace feedback

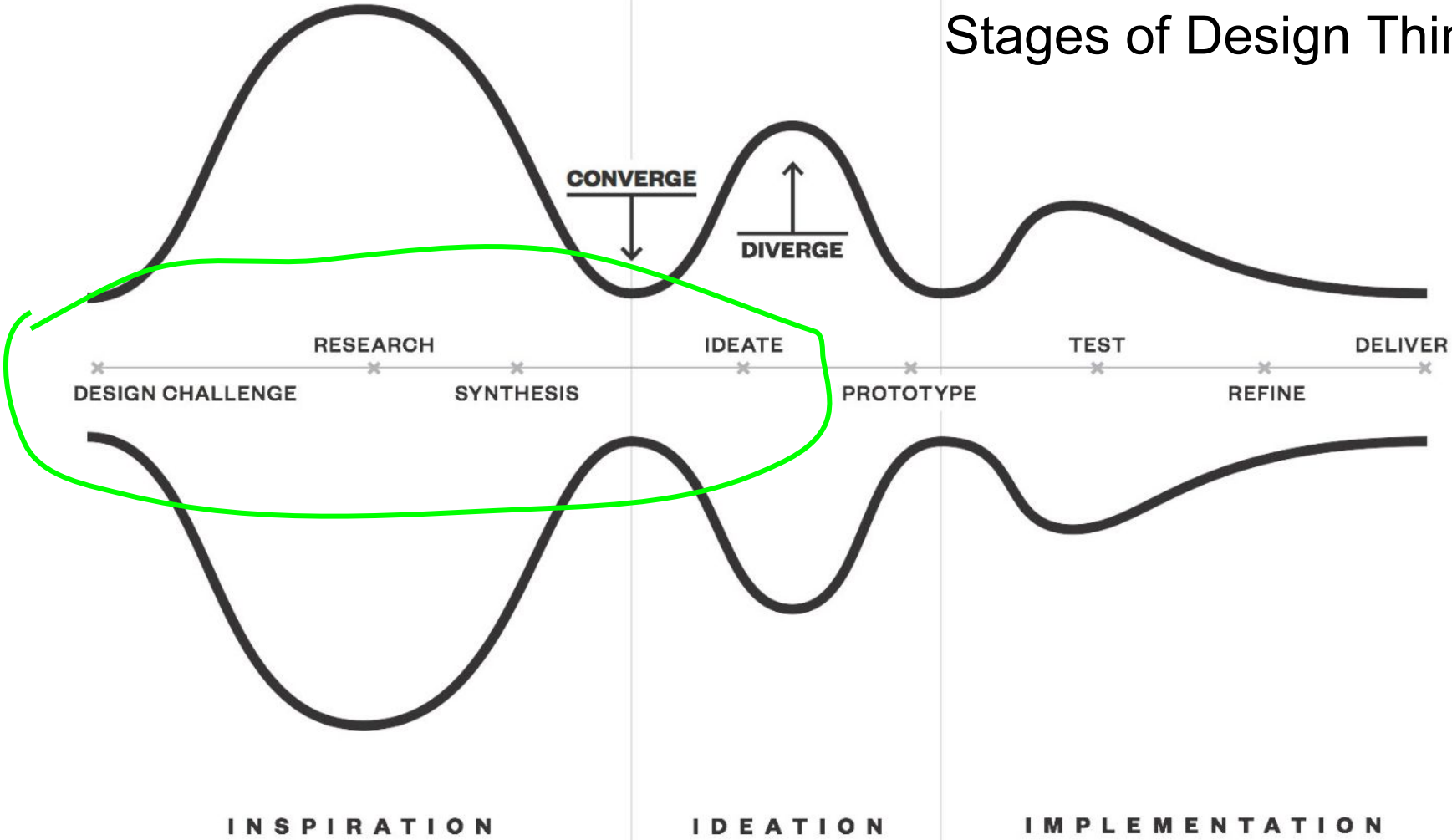


Our challenge:

Making feedback as normal as fundraising, grantmaking or washing the dishes.



# Stages of Design Thinking



What's inspiring you?



# Try this with your partner

Each person takes ten minutes to answer the following questions:

1. What's the **current state of feedback loops** at your organization?
  - a. How well do staff/constituents understand the “why” and the “how”
  - b. What has been enabled by listening and responding to constituents?
  
2. What's the **desired future state of feedback** at your organization?
  - a. What has inspired you over the last two days to add to this vision?
  - b. What would this new state of feedback enable in your organization?

Note to listeners: please listen actively, offering only a few reflective statements and clarifying questions. Jot down themes. Compare notes at the end.

How might we....?



# Ideate in your small group

1. Based on your interviews **synthesize the desired future states** of your group
  - a. What are three or four common themes of the future state?
  
2. Then, ***How Might We*** get there with collaborative mechanisms?
  - a. Ask yourselves what's needed **to transition** to the desired future state.
    - i. How might we develop the capacity collaboratively?
    - ii. How might we create the campaign collaboratively?
    - iii. How might we build the platforms collaboratively?
    - iv. What else might we do together?

Each group has a discussion leader and note taker.

What's the bridge to our future





Thank you for your inspiration!

And safe travels back home!

